



**USAID**  
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**Aqaba Community and Economic  
Development (ACED) Program**

**Request for Proposal**  
**RFP-033-2011**  
**Public Sector CRM System Design in ASEZA**

The USAID-funded Aqaba Community and Economic Development (ACED) Program is soliciting Jordanian firms to design and implement a “**Public Sector Customer Relationship Management (CRM) System**” for the Aqaba Special Economic Zone Authority.

Interested firms are encouraged to express interest via email to [info@aced-jordan.com](mailto:info@aced-jordan.com) and [aced.jordan@gmail.com](mailto:aced.jordan@gmail.com) or Fax: 201 7760 no later than December 5, 2010 indicating the Ref. No. (RFP-033-2011) in the subject line.

The RFP will be posted online on the ACED Program’s website: [www.aced-jordan.com](http://www.aced-jordan.com) under the RFP section after December 6, 2010. Interested firms are responsible for checking the ACED Program website and downloading the RFP directly.